



Ten stupidly easy

things you can do to be accessible

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| 1. Tell people what to expect | 6. Listen (properly) |
| 2. Remember they don't have your knowledge | 7. People might be hiding it |
| 3. Make your information memorable | 8. They might not know what they need |
| 4. Use pictures | 9. Creating info and receiving it are different |
| 5. Use fewer words | 10. Do nothing |

"Inclusion is accessibility with bells on"